

Your Navient checklist

After your loans move to Navient, be sure to...

| <p>Make note of your new 10-digit account number</p> | <input type="checkbox"/> We'll provide a new Navient 10-digit Account Number in your welcome letter. This will replace your current servicer's account numbers. In addition, the billing statement will include a 16-digit Loan Group Number for payment purposes. | | | | | | | | | | |
|---|---|---------------------------------|----------------------------------|-----------------------|---|--|---|----------------------------|---|----------------|---|
| <p>Save Navient's contact information</p> | <input type="checkbox"/> <p><i>Phone number:</i> 888-272-5543</p> <p><i>Borrower payment address:</i> P.O. Box 9000 Wilkes-Barre, PA 18773-9000</p> <p><i>Cosigner payment address:</i> P.O. Box 9988 Wilkes-Barre, PA 18773-9988</p> <p><i>Correspondence address:</i> P.O. Box 9640 Wilkes-Barre, PA 18773-9640</p> | | | | | | | | | | |
| <p>Create your online account</p> | <input type="checkbox"/> Visit Navient.com and save to your <i>Favorites</i> today. Please wait to create an online account until your loans are officially with us. You won't be able to create an account early if you are not already a Navient customer because no loan information will be available. | | | | | | | | | | |
| <p>Sign up for eDelivery</p> | <input type="checkbox"/> When creating your Navient.com account, choose to receive communications from us electronically. It's fast, easy, and keeps you in the know. | | | | | | | | | | |
| <p>Update the way you manage your payments</p> | <input type="checkbox"/> If you're currently not required to make payments on your loans, there's nothing else you need to do. If you're already making payments, please review the information below for simple changes. <table border="1" data-bbox="480 1094 1529 1854"> <thead> <tr> <th data-bbox="480 1094 943 1129">If you currently pay through...</th> <th data-bbox="943 1094 1529 1129">Here's what you'll need to do...</th> </tr> </thead> <tbody> <tr> <td data-bbox="480 1129 943 1325">Automatic debit (ACH)</td> <td data-bbox="943 1129 1529 1325">Your monthly payment destination will automatically switch to Navient and be reflected on your bank statement. (If you have other loans that are already serviced by Navient, they will remain on their current method of payment.)</td> </tr> <tr> <td data-bbox="480 1325 943 1535">An online bill pay service through your bank</td> <td data-bbox="943 1325 1529 1535">Establish Navient as the new payee using the new 16-digit Loan Group Number located on the billing statement and the appropriate payment mailing address referenced above. Remember to cancel future payments to your current servicer.</td> </tr> <tr> <td data-bbox="480 1535 943 1640">Current servicer's website</td> <td data-bbox="943 1535 1529 1640">Create an account at Navient.com to make payments quick and easy.</td> </tr> <tr> <td data-bbox="480 1640 943 1854">Personal check</td> <td data-bbox="943 1640 1529 1854">Send to Navient's payment address. Include the remittance slip from your monthly statement.</td> </tr> </tbody> </table> <p><i>Please note: After your loans move, all future payments must be sent to Navient. Payments will only be forwarded to us for a limited amount of time.</i></p> | If you currently pay through... | Here's what you'll need to do... | Automatic debit (ACH) | Your monthly payment destination will automatically switch to Navient and be reflected on your bank statement. (If you have other loans that are already serviced by Navient, they will remain on their current method of payment.) | An online bill pay service through your bank | Establish Navient as the new payee using the new 16-digit Loan Group Number located on the billing statement and the appropriate payment mailing address referenced above. Remember to cancel future payments to your current servicer. | Current servicer's website | Create an account at Navient.com to make payments quick and easy. | Personal check | Send to Navient's payment address. Include the remittance slip from your monthly statement. |
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| Personal check | Send to Navient's payment address. Include the remittance slip from your monthly statement. | | | | | | | | | | |
| <p>Look for your next bill</p> | <input type="checkbox"/> Soon after your loans move, the primary borrower will be sent their first Navient billing statement as a reminder of any payments needed. Additionally, cosigners that were sent billing statements with their previous servicer will continue to receive them with Navient. | | | | | | | | | | |