

## The New to Navient checklist

Next month, after your loans move to Navient, be sure to...

<b>Make note of your new account number</b>	<input type="checkbox"/>	We'll provide a new Navient account number in your welcome letter and on your monthly billing statement. This will replace your current Conduent account number(s).													
<b>Save Navient's contact information</b>	<input type="checkbox"/>	Phone number: 844-364-9903	Payment address: P.O. Box 9533 Wilkes-Barre, PA 18773-9533  Correspondence address: P.O. Box 9500 Wilkes-Barre, PA 18773-9500												
<b>Create your online account</b>	<input type="checkbox"/>	Visit <a href="http://Navient.com">Navient.com</a> and save to your <i>Favorites</i> today.  Please wait to create an online account until your loans are officially with us. If you create an account too early, no loan information will be available.													
<b>Go paperless</b>	<input type="checkbox"/>	When creating your <a href="http://Navient.com">Navient.com</a> account, you can choose to receive communications from us via email. It's fast, easy, and keeps you in the know.													
<b>Update the way you manage your payments</b>	<input type="checkbox"/>	If you're currently not required to make payments on your loans, there's nothing else you need to do. If you're already making payments, please review the information below for simple changes.  <table border="1" data-bbox="479 1062 1529 1902"> <thead> <tr> <th data-bbox="479 1062 938 1115">If you currently pay through...</th> <th data-bbox="938 1062 1529 1115">Here's what you'll need to do...</th> </tr> </thead> <tbody> <tr> <td data-bbox="479 1115 938 1272">                     Conduent's automatic debit (ACH)                 </td> <td data-bbox="938 1115 1529 1272">                     Don't worry about making any updates. Your monthly payment destination will automatically switch to Navient and be reflected on your bank statement.                 </td> </tr> <tr> <td data-bbox="479 1272 938 1398">                     An online bill pay service through your bank                 </td> <td data-bbox="938 1272 1529 1398">                     Establish Navient as the new payee using your new account number and payment address. Remember to cancel future payments to Conduent.                 </td> </tr> <tr> <td data-bbox="479 1398 938 1503">                     Conduent's website                 </td> <td data-bbox="938 1398 1529 1503">                     Create an account at <a href="http://Navient.com">Navient.com</a> to make payments quick and easy.                 </td> </tr> <tr> <td data-bbox="479 1503 938 1629">                     Personal check                 </td> <td data-bbox="938 1503 1529 1629">                     Send payments to Navient's payment address, including the remittance slip from your monthly statement.                 </td> </tr> <tr> <td data-bbox="479 1629 938 1902">                     Coupon book   <i>Please note: After your loans move, all future payments must be sent to Navient. Conduent will only forward payments to us for a limited amount of time.</i> </td> <td data-bbox="938 1629 1529 1902">                     Discontinue using your existing Conduent coupon book. You'll receive monthly statements from Navient.                 </td> </tr> </tbody> </table>		If you currently pay through...	Here's what you'll need to do...	Conduent's automatic debit (ACH)	Don't worry about making any updates. Your monthly payment destination will automatically switch to Navient and be reflected on your bank statement.	An online bill pay service through your bank	Establish Navient as the new payee using your new account number and payment address. Remember to cancel future payments to Conduent.	Conduent's website	Create an account at <a href="http://Navient.com">Navient.com</a> to make payments quick and easy.	Personal check	Send payments to Navient's payment address, including the remittance slip from your monthly statement.	Coupon book  <i>Please note: After your loans move, all future payments must be sent to Navient. Conduent will only forward payments to us for a limited amount of time.</i>	Discontinue using your existing Conduent coupon book. You'll receive monthly statements from Navient.
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<b>Look for your next bill</b>	<input type="checkbox"/>	Soon after your loans move, you'll receive your first Navient billing statement, reminding you of any payments you need to make.													